



## Power Outages Can Happen. Be Prepared.

Each and every day Sawnee's staff works to meet several goals. One of them is to provide reliable electricity to our members. However, sometimes Mother Nature has another plan in store for us. As we continue through hurricane season, and into winter, we encourage you to read these tips below.

### Remember the Basics

Anytime a storm approaches, make sure you have the basics. Canned food items, flashlights, batteries for flashlights, candles, first aid supplies and water. Be sure to visit our Storm Center at <https://www.sawnee.com/outage-storm-center> for more information about preparation, safety and power restoration. Download our app at [www.sawnee.com](http://www.sawnee.com) for outage reporting and related information.

### Turn on Phone Emergency Alerts

The National Weather Service will send alerts to smart phones. Most devices released after 2012 can receive them. On an iPhone go to Settings > Notifications > Government Alerts. Android devices use Call Broadcasts or Emergency Alerts under Settings.

### Be Cell Phone Ready

Before severe weather arrives, be proactive by fully charging your phone, tablet, or laptop. Remember to charge any backup batteries you may have. If a storm seems to be particularly severe, consider running a file sync and back up to any programs or important documents. Lastly, during an extended outage, consider switching off cell data for any non-essential apps.

### Enable Wi-Fi Calling

If our area were impacted by an extreme storm and cell towers were down, this feature could be handy. It allows you to make phone calls to U.S. numbers over Wi-Fi. Check to see if your carrier supports the feature at Settings > Cellular (for iPhones) and Connection (for Android).

### Free Hotspot Service

Xfinity offers free hotspots to non-customers in emergency settings. While there may not be a hub in a neighborhood, wireless networks are located in places like business areas and retail locations. Learn more at <https://www.xfinity.com/support/articles/open-xfinity-wifi-hotspots>.

Whether it is outage related inquiry, a question about billing or anything in between, the professional and knowledgeable staff of Sawnee EMC is here to help. Contact us about any aspect of your Sawnee EMC account at 770-887-2363, [customerservice@sawnee.com](mailto:customerservice@sawnee.com) or text 678-999-8124.