

THE SAWNEE HIGHLINER

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NEED SOMETHING QUICK? CHAT WITH US.

Sawnee EMC offers many different ways for our members to contact us if they need assistance with their account. One of the easiest and fastest ways is our online “chat” application. Members who communicate using our web chat application are “speaking” directly with one of our friendly and knowledgeable Customer Service Representatives (CSR).

Chat is a great option for members who need information from Sawnee during the day when they may be unable to make a phone call. The chat feature is a convenient and quick way to get the information you need without having to make a phone call or send an email.

The web chat feature is located at www.sawnee.com. Simply click the “Start Chat” button and a “chat window” will appear to begin the conversation. So that our CSR can properly assist you, please be ready to provide your name, last four (4) digits of the Social Security Number and the service address of your account.



CONTACT US

Web Address & Email:

www.sawnee.com

customerservice@sawnee.com

Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:

543 Atlanta Highway
Cumming, GA 30040

Postal Address:

P.O. Box 266
Cumming, GA 30028

Customer Call Center:

Mon. - Fri. 7:00 a.m. - 9:00 p.m.

Sat. 8:00 a.m. - 5:00 p.m.

Phone: (770) 887-2363

Fax: (678) 947-3368

TDD: (770) 781-4271

Toll Free: (800) 635-9131



QUOTABLE QUOTE

**If you don't like
something, change it.
If you can't change it,
change your attitude.**

~ Maya Angelou

This institution is an equal opportunity provider and employer.

TOP 5 ENERGY USERS IN YOUR HOME

A STARTING POINT FOR SAVINGS

While most people say they would like to be more energy efficient and save money, they also say that it feels overwhelming and they don't know where to start. To help jumpstart your effort we have found that it is very useful to identify your top energy consuming devices in your home. With this knowledge, you can choose a path that works best for you.

According to the Department of Energy, the top five (5) energy users in U.S. homes are heating and cooling system, water heating, lighting, cooking, and refrigeration. Below are tips you can use to help address these items in your home.

Adjust the temperature.

Home heating and cooling uses the most energy and takes the biggest bite out of your energy budget. But on the bright side, there are easy ways you can achieve at least a 10% savings by taking a few simple steps:

- During cold weather, set your thermostat to 68 degrees
- During hot weather, the indoor temperature should be 78 degrees or higher
- Minimize the use of space heaters and dehumidifiers when possible
- Cleaning or changing the filters of your HVAC system can cut costs by as much as 10%
- Make your home as air-tight as possible so your conditioned air stays inside where it belongs

Save on water heating.

Always limit your use of hot water whenever possible; and wash clothes in cold water. If your water heater is in an unconditioned space, you should wrap it with an insulating blanket, following the manufacturer's instructions. Also, remember to set the water heater temperature to no more than 120 degrees.

Shine the light on savings.

Take a fresh look at the lighting in your home. If you still use incandescent bulbs, consider replacing your home's five (5) most frequently used bulbs with LEDs. Also, turn lights and ceiling fans OFF in rooms that are not being used.

Be an efficient cook.

Whenever possible, use the microwave or toaster oven to cook and reheat food instead of using your main oven. Also, utilize a lid whenever cooking on the stove; it reduces the cooking time significantly. Finally, slow cookers are a great way to cook a meal without heating up your kitchen.

Put cold, hard cash back in your wallet.

If your refrigerator was purchased before 2001, chances are it uses 40% more energy than a new Energy Star model. If you are considering an appliance update of any kind, new Energy Star models use at least 15% less energy than standard models. Regardless of the age of your fridge, never keep it on the coldest setting. Experts recommend a setting of 35 - 38 degrees for the fridge, and zero (0) degrees for the freezer.

By understanding how your home uses energy, you can determine the best ways to modify energy usage and keep more money in your wallet. For additional ways to save, visit Sawnee EMC's Energy Center online at www.sawnee.com.

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HAVE A LOOK at



Sawnee EMC is excited about its marketing relationship with True Natural Gas. Not only are they consistently Georgia's lowest cost natural gas provider, but they also offer you an opportunity to receive natural gas service from a trusted source who has our full recommendation.

To see how True Natural Gas stacks up to the other natural gas marketers in Georgia, visit the Public Service Commission's website at www.psc.state.ga.us. There you will see that True has been one of the top two providers, with the lowest standard fixed rate, for the majority of the past 12 months. That is a record to be proud of!

Additionally, True Natural Gas rewards their loyal customers. As consumer investigator Dale Cardwell says, "They're not interested in gimmicks or sign-up tricks. True Natural Gas is my #1 choice for natural gas in Georgia." The "True Rewards" program, which offers incremental bill credits, is True's way of saying "thank you" to their loyal customers. The longer you remain a True customer, the more you save, and the savings are automatic.

Sign up today!
**Contact Sawnee EMC's
Customer Call Center at
770-887-2363 or visit
www.truenaturalgas.com
and find out what it
means to be True.**

Note: Sawnee EMC is not a certified natural gas marketer in the state of Georgia, but actively promotes the natural gas services of True Natural Gas, the certified natural gas marketer, as a value-added service to Sawnee EMC members.



Can You Dig it? Call 811 to Find Out

If you are planning to dig on your property, be sure to call Georgia 811 at least 48 hours in advance so that your underground utilities can be located and marked. Even if you are “almost positive” that there are no underground lines in your area, it is always best to call. Remember, the service is FREE, and it is the law!

Be safe, not sorry. Before you begin digging, please call 811 for reasons such as your safety, preventing environmental damage, and preventing utility outages. A few examples of homeowner digging projects may include landscaping, fence installation, planting trees, or anchoring supports for decks and swing sets.

**Know what's below.
Call before you dig.**

Always call 811 before you dig. Allow up to 48 hours for locating. Respect and protect the marks and then excavate carefully. For more information, visit www.georgia811.com.

Here's WATTS Cookin' Chicken and Vegetable Chowder

Ingredients:

¼ cup unsalted butter
3 carrots, peeled and diced
2 stalks celery, diced
1 tsp. thyme
¼ cup flour
3 cups chicken broth

2 cups milk
2 potatoes, peeled and cubed
2 cups whole kernel corn
2 cups chicken, diced and cooked
1 ½ cups white sharp cheddar cheese, shredded
Salt and pepper to taste

Instructions:

Melt butter in large stockpot over medium heat. Add carrots and celery, cooking for 3-4 minutes until tender. Add thyme and stir until fragrant, about 1 minute. Add flour, stirring until lightly browned. Gradually whisk in broth and milk, whisking constantly until slightly thickened. Stir in potatoes. Bring to a boil, then reduce heat and simmer 12-15 minutes until potatoes are tender. Stir in chicken and corn. After, stir in cheese, a handful at a time until blended. Season with salt and pepper. Top with additional shredded cheese if desired.



👉 Thanks to Amanda George for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.