

# Mark Your Calendar for Sawnee EMC's 79th Annual Meeting of Members

Please make plans to attend the 2017 Annual Meeting of Members on Saturday, October 7, 2017 at Sawnee EMC's Corporate Campus located at 543 Atlanta Highway in Cumming. Registration and breakfast will begin at approximately 8:00 a.m. and the business session is scheduled to occur at approximately 10:20 a.m. There will be fun activities and entertainment for your family's enjoyment, and the local hospital staff will be performing FREE wellness checks that day.



#### **CONTACT US**

Web Address & Email: www.sawnee.com customerservice@sawnee.com

**Business Office Hours:** Mon. - Fri. 8:00 a.m. - 5:00 p.m.

**Physical Address:** 543 Atlanta Highway Cumming, GA 30040

**Customer Call Center:** Mon. - Fri. 7:00 a.m. - 9:00 p.m. Sat. 8:00 a.m. - 5:00 p.m. Phone: (770) 887-2363 Fax: (678) 947-3368

Text: (678) 999-8124 TDD: (770) 781-4271







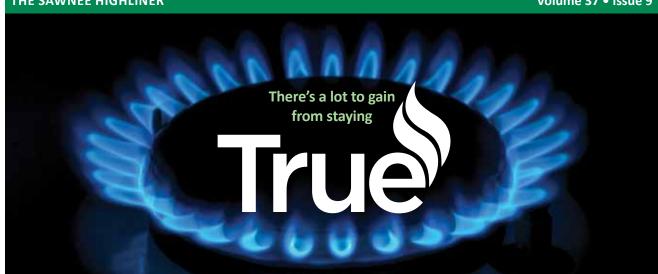


### **QUOTABLE QUOTE**

It's not that I'm so smart, it's just that I stay with problems longer."

Albert Einstein

This institution is an equal opportunity provider and employer.



Sawnee EMC has been offering the superior natural gas services of True Natural Gas for ten (10) years. Since that time, almost 50,000 Sawnee EMC members have enjoyed the benefits of True... extremely low rates and excellent customer service. So, if you have natural gas in your home or business, and you are not a True Natural Gas customer, you owe it to yourself to switch now, and start receiving vour True Rewards.\*

Get rewarded for staying True. True Natural Gas is not interested in gimmicks or sign-up tricks. They are part of a cooperative, just like Sawnee, and are committed to serving their customers. True Natural Gas believes that their loyal customers are their most valuable... and they want to prove it to you.

The savings are automatic. When you are a loyal True Natural Gas customer and pay your natural gas bill every month, you become eligible for "True Rewards." After 18 months of incident-free payments, True Natural Gas

will begin taking 50 cents off your customer service charge every month. And, every 12 months after, if you continue to keep uninterrupted service and keep your True payments in good standing, they will take another 50 cents off. Stay with True Natural Gas long enough and your monthly service can be \$3.45 a month.

True Rewards is only the beginning. The loyalty program is True's way of saying "thank you" and just one of the ways they show their commitment to being the best natural gas provider in the state of Georgia. True Natural Gas offers honest pricing and truly low rates, along with customer service that is considered the best in the natural gas market. It's easy to be loyal to True Natural Gas... and that is why they will be loyal to you.

Ready to sign up for natural gas service through True Natural Gas? It's easy. Contact SEMC's Customer Call Center at 770-887-2363 or visit www.truenaturalgas.com.

<sup>\*</sup>The True Rewards Program is for active residential customers only. If the customer should disconnect service due to cut off for non-pay or switch to another marketer then they forfeit the Customer Service Charge Discount. This program will only be offered to good paying residential customers with no more than 2 delinquents, no broken arrangement, or returned checks. Residential customers that have had an account number change due to moving and/or location correction and seasonal customers do not lose their eligibility. This program may be modified or discontinued at the company's sole discretion. There is no cash value to the rewards apart from the program and the rewards are not transferrable, cannot be accelerated, or the terms changed for tender of payment.TNG12512-6/14. Sawnee EMC is not a certified natural gas marketer in the state of Georgia, but actively promotes the natural gas services of True Natural Gas, the certified natural gas marketer, as a value-added service to its members.

THE SAWNEE HIGHLINER Volume 37 ● Issue 9

Many of Sawnee's members want to save on their energy bills; however, there are many misconceptions about how to actually achieve that goal. Below are the facts behind a few commonly heard myths.

MYTH: Lowering the thermostat setting will cool your home faster.

**FAGT:** When you turn down your thermostat, the air coming out of the vents is still the same temperature as normal. The unit will cool at the same speed. In fact, if you turn down your AC too much, you will waste energy and money.

MYTH: Closing the vents on your HVAC system will boost its efficiency.

FACT: Closing vents actually makes it less efficient and can cause the compressor to cycle too frequently and not dehumidify the space. You will also use more energy.

MYTH: Leaving ceiling fans on all the time will keep the house cooler.

FAGT: Ceiling fans circulate air, but they do not lower the temperature. They create wind chill on the skin and make it feel cooler, but the temperature is still the same. They should be treated just like a

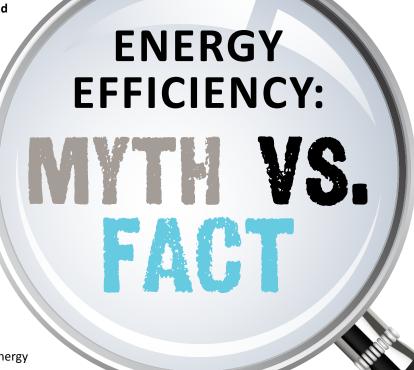
light... if nobody is in the room, turn it off.

MYTH: Leaving lights, computers, and other electric appliances turned on when you are not going to be away for very long is a good idea.

Switching them on and off all the time is bad for them.

FAGT: Switching sophisticated modern appliances and electrical devices on and off frequently will not reduce their life span. The bottom line is that if you are not using an electrical device, it should be turned off.

Questions about your energy usage? Contact a member of Sawnee EMC's Energy Services Team at 770-887-2363 or via email at marketing@sawnee.com. For more information about saving on your energy bill, visit us online at www.sawnee.com/energy



www.sawnee.com

## How to Keep the Air in Your Duct System... and Money in Your Wallet

Most of us never think about our home's HVAC duct system; we simply enjoy the cool or warm air, and assume that the ducts are doing their job. But more often than not, they have unseen leaks, which is costing us money. Properly sealing your HVAC system will help it work more efficiently... and reduce your energy usage.

While some ducts are concealed within walls or between floors, others are located in the attic, crawlspace, basement or garage; these can be accessed easily and repaired or sealed if needed. To start, you will need mastic sealant or metal duct tape. HVAC experts will advise against using regular duct tape, which can dry out and disintegrate over time.

#### **SAWNEE EMC DUCT** SEALING REBATE

You may be eligible for a rebate of half your cost up to \$100 - for having a professional seal all of your accessible ductwork with mastic. Limitations apply, please visit Sawnee EMC's website at www.sawnee.com/ rebates for all rebate details.

In addition to sealing any leaks you find, check the connections at vents and registers. They should be sealed tight where they meet the floors, walls and ceiling.

It's also important to insulate your duct system. As air travels through your ducts, you want it to stay cool during the summer

and warm during the winter. Ductwork located in areas with little or no insulation, such as crawlspaces, attics or garages may need to be insulated to make sure that the air running through the ducts isn't affected by temperature extremes.

Questions? Contact a member of our Energy Services Department at 770-887-2363 or via email at marketing@sawnee.com.



## Here's WATTS Cookin'

#### **Parmesan Pasta Salad**

#### Ingredients:

1 pound small pasta shells 1/4 cup olive oil

2 pints cherry tomatoes, halved 14 cup fresh chives, chopped

4 oz. Parmesan, broken into small pieces Salt and pepper, to taste

Cook the pasta according to the package directions. Drain and return to pot. Add the tomatoes, Parmesan, oil,

Instructions: chives, salt and pepper and toss to combine.

Thanks to Jennifer Stewart for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.

www.sawnee.com