

# THE SAWNEE HIGHLINER

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## Sawnee EMC's SmartHub Helps Manage Your Account

If you haven't already done so, please take time to access your Sawnee EMC account via SmartHub, your "one stop shop" for account management.

SmartHub's online platform and App provides a variety of features that can help you manage your Sawnee EMC account, from billing and payment information to detailed usage analysis. It is the perfect tool to help you access your Sawnee EMC account information on the go or online.

When you use Sawnee EMC's SmartHub, you'll be able to see your usage analysis or you can also contact us with the "click" of a button.

Outage and billing alerts are also available, making it easy for us to communicate important information to you. Billing, payment and other features are available with easy to navigate menus and screens.

SmartHub is a user friendly experience that allows you to know what is occurring with your Sawnee EMC electric account at any time of day... or night.

Don't have our App yet? Download it today for free at the App Store or Google Play; just search "Sawnee EMC". Visit SmartHub online at [sawnee.com](http://sawnee.com). Questions? Please contact a member of our Customer Call Center at 770-887-2363, text 678-999-8124 or email [customerservice@sawnee.com](mailto:customerservice@sawnee.com).

### CONTACT US

#### Web Address & Email:

[www.sawnee.com](http://www.sawnee.com)

[customerservice@sawnee.com](mailto:customerservice@sawnee.com)

#### Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

#### Physical Address:

543 Atlanta Highway  
Cumming, GA 30040

#### Customer Call Center:

Mon. - Fri. 7:00 a.m. - 7:00 p.m.

Saturday - 8:00 a.m. - 5:00 p.m.

Phone: (770) 887-2363

Fax: (770) 234-6722

Text: (678) 999-8124

TDD: (770) 781-4271



### QUOTABLE QUOTE

**Act as if what you do  
makes a difference. It  
does."**

— William James

*This institution is an equal opportunity  
provider and employer.*



## SMART USAGE

# Deadline Approaching for 2022 Rebates and Incentives

Anytime is a good time to make energy upgrades to your home or business. Not only should you feel an increase in comfort, but you should also see a difference in your energy usage. Even better, Sawnee EMC will help you pay for certain energy efficient improvements.\* Please know, all upgrades must be completed in 2022 and the documentation must be submitted to Sawnee by December 31, 2022.

To apply for a rebate credit, please submit a copy of your invoice or paperwork to Sawnee EMC's Energy Services Department at [marketing@sawnee.com](mailto:marketing@sawnee.com), fax 770-454-0139 or mail a copy to Sawnee EMC, Energy Services, 543 Atlanta Highway, Cumming, GA 30040. For a complete list of criteria and guidelines for Sawnee EMC's residential rebate program, please visit [sawnee.com/rebates](http://sawnee.com/rebates). For additional questions, please contact a member of our Energy Services Department at 770-887-2363 or via email at the email address noted above.

\*Note: Certain limitations and restrictions apply.

*Below are the 2022 residential energy efficiency programs\* that are supported by an incentive:*

## ATTIC INSULATION UPGRADE

Increase your attic insulation to an R-49 level or greater and receive a rebate of ½ of the cost, up to \$200.

## ELECTRIC HYBRID WATER HEATER

Replace an existing water heater with a new energy saving hybrid (heat pump style) water heater and receive a \$100 rebate.

## HVAC TUNE UP

Receive ½ of the cost up to \$20 per system when you have a standard HVAC "tune up" performed by a professional on your AC system. **"Gas furnace only" tune ups do not qualify.**

## 2ND REFRIGERATOR/FREEZER TURN IN

Replace a second working refrigerator or freezer with an Energy Star model and receive a one-time rebate of \$30. The unit must be at least 10 years old.

Rebate **does not** apply to replacing the main kitchen refrigerator.

## DUCT SEALING

Receive ½ of the cost, up to a maximum of \$100, for sealing all accessible ductwork with mastic.

## HEAT PUMP/AIR CONDITIONER

Receive a rebate of \$50 per ton for installing a new HVAC condensing unit with a rating of 17 SEER or higher, as stated on the unit's yellow ENERGY GUIDE label. In order to receive this rebate, the member must agree to participate in one of Sawnee's Load Control Programs.

## VARIABLE SPEED POOL PUMP

Receive a rebate of ½ of the cost up to \$100, per pump, for replacing a single speed pool pump with a variable speed pool pump.





## LEVEL 2 CHARGER

Receive a one-time rebate for \$250 for installing a Level 2 electric vehicle charger. Must participate in one of Sawnee EMC's Time of Use rates to qualify.

# Keeping Energy Bills Comfortable



With winter months approaching, now is a great time to think about energy saving tips and things we can all do around our home to help reduce our energy budget. Keep reading to learn more about a few simple ways you can make your home more comfortable this winter, which can ultimately help you save on energy bills.

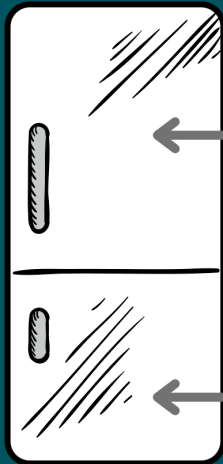
-  At the onset of the cold weather season, check, and if needed, replace the HVAC filter for better air quality and to help the unit operate more efficiently. You can also keep your home cozier by caulking and weatherstripping windows and doors. If your home is particularly chilly, you can tape or affix heavy, clear plastic to the inside of your window frames to create an additional barrier against the cold. Ensure that the plastic is tightly sealed to the frame to help reduce infiltration.
-  When you turn your thermostat from cool to heat, set it at 68 degrees. This temperature setting is recommended by our Energy Services staff and aids in operating your heating system as efficiently as possible.
-  If you notice cold drafts around your home through windows and exterior doors, roll up a towel and place it near the bottom of the door or window to eliminate the draft. Cutting down on cold drafts helps everyone feel more comfortable during colder months.
-  During the day, open your blinds and curtains to allow sunlight to warm your home. Close window coverings at night for an added layer of insulation.

At Sawnee EMC, we are your trusted energy advisor and can help you save energy and money. Check out our website at [sawnee.com](http://sawnee.com) for additional energy-saving tips.

# Keep Food Safe

## During and After a Power Outage

Refrigerated or frozen foods could potentially not be safe to eat after an extended power outage. Use these tips to minimize food loss and reduce risk of illness.



Refrigerated food will last four hours. After four hours, place refrigerated foods in a cooler with ice.

**24** OR **48**

Food in a **half-full** freezer will last 24 hours. Food in a **full** freezer will last 48 hours.

### Food Safety Tips

1. Keep refrigerator and freezer doors closed as much as possible.
2. Throw out any food with an unusual odor, color or texture.
3. Throw out perishable food in your refrigerator after four hours without power or a cold source (like a cooler with ice).

**When in doubt, throw it out!**



Questions? Please contact Sawnee EMC's Energy Services Team at 770-887-2363 or via email at [marketing@sawnee.com](mailto:marketing@sawnee.com).

## Here's WATTS Cookin'

### Antipasto Salad

#### Ingredients:

2 cups penne, bowtie or other short pasta  
1-16 oz. jar giardiniera in vinegar (located in olive, relish section of grocery store)

4 oz. salami, chopped  
4 oz. provolone or mozzarella, cubed  
1/4 cup extra-virgin olive oil

#### Instructions:

Prepare pasta according to package directions. Rinse under cold water and drain well. Set a colander over a bowl, drain vinegar from giardiniera and reserve. Cut large vegetables into bite size pieces. In large serving bowl, combine chopped vegetables, pasta, salami and cheese. Toss with olive oil and 1 tablespoon of the reserved vinegar. Season with salt and freshly ground pepper.



👉 Thanks to Susan Decker for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to [marketing@sawnee.com](mailto:marketing@sawnee.com).