

THE SAWNEE HIGHLINER

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PAPERLESS BILLING Has Many Benefits...

Are you receiving your monthly Sawnee EMC electric bill in the mail? What if there was a better alternative – a way that allows you to view your billing statements online and then make your payment in any way that you choose? Well, it already exists and is called **eBill**. Below are just a few of the benefits of switching your Sawnee EMC account from paper bill to eBill:

BENEFITS

- You receive an email as soon as your bill is ready to view; no need to wait for the mail
- It saves paper, which is good for the environment
- It's more secure, since paper information is more risky for mail fraud and identity theft
- It reduces paper clutter and eliminates the need to shred personal documents
- It's more convenient since billing history and usage can be easily accessed via computer



Ready to sign up? It's easy. Simply visit sawnee.com and login to SmartHub, our online account portal. Once signed in, you will be prompted to "turn off paper bills". Simply click "yes" and you can say goodbye to paper bills.

You may also contact Sawnee's Customer Call Center (770) 887-2363, text 678-999-8124 or chat at sawnee.com and we will be glad to sign you up.

CONTACT US

Web Address & Email:

www.sawnee.com

customerservice@sawnee.com

Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:

543 Atlanta Highway
Cumming, GA 30040

Customer Call Center:

Mon. - Fri. 7:00 a.m. - 7:00 p.m.

Phone: (770) 887-2363

Fax: (770) 234-6722

Text: (678) 999-8124

TDD: (770) 781-4271



QUOTABLE QUOTE

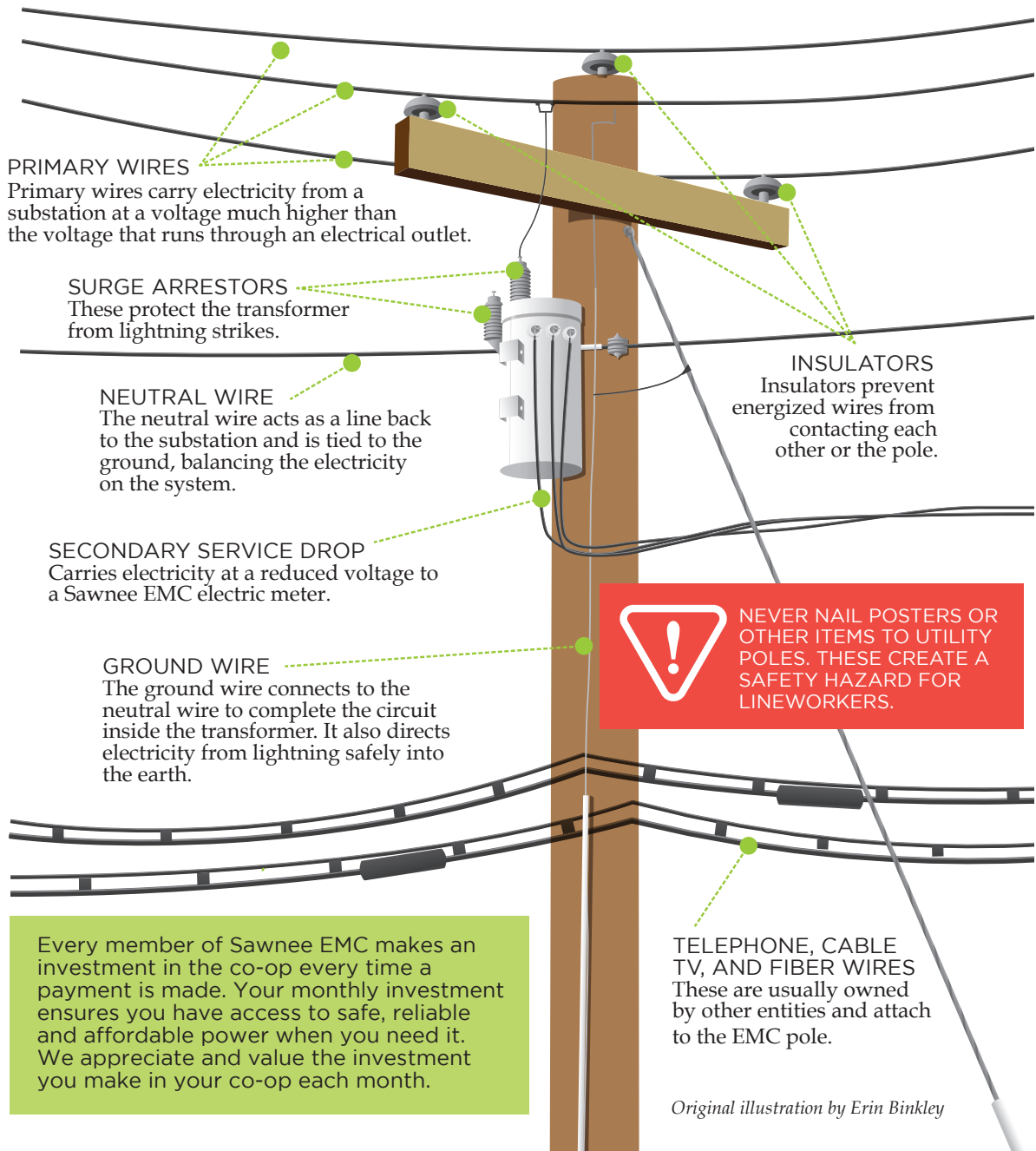
**Two roads diverged in a
wood and I - I took the
one less traveled by, and
that has made all the
difference."**

— Robert Frost

*This institution is an equal opportunity
provider and employer.*

WHAT'S ON THAT POLE?

This illustration shows the basic equipment found on electric utility poles. The equipment varies according to the location and the service they provide.



BASE RATE CHANGE Reminder

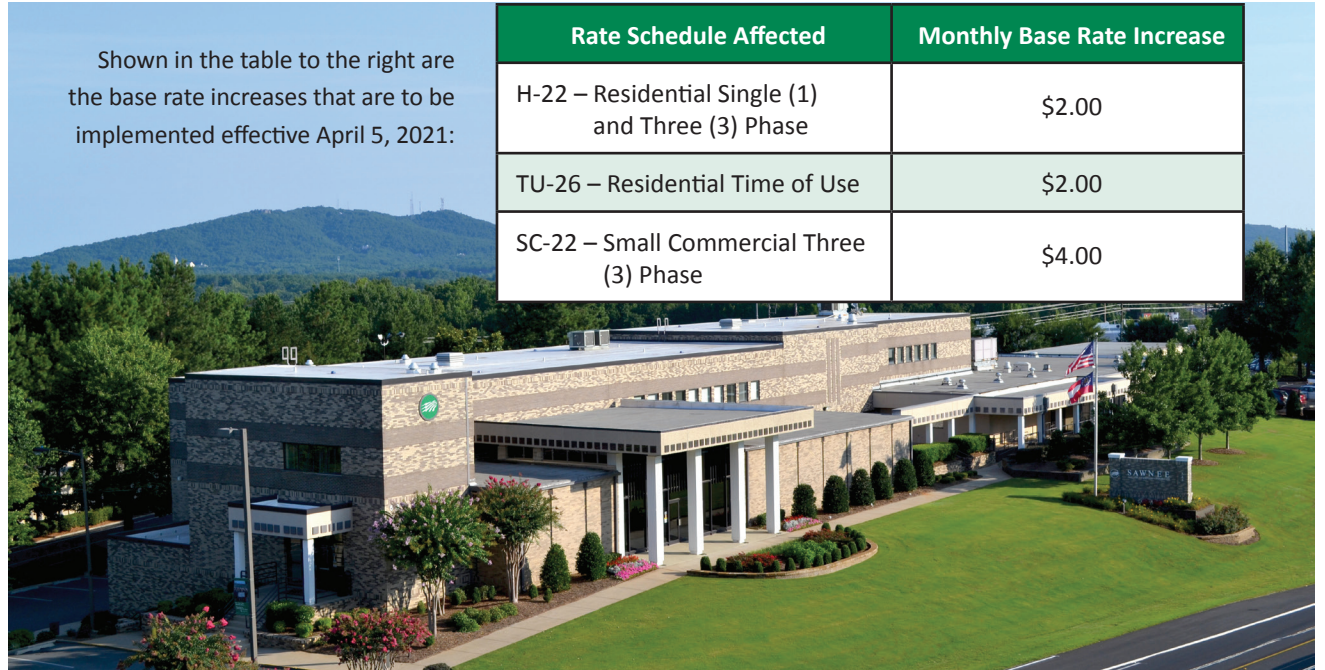
In late 2019, Sawnee EMC's Board of Directors approved a change to the base rate of certain residential and commercial rate schedules initially planned to take effect in April 2020. As our area began to experience the challenges of COVID-19, the Board of Directors proactively addressed the situation and quickly agreed to postpone the base rate increase until April 5, 2021.

Since the effective date is nearing, the staff of Sawnee wanted to remind you of these changes that will soon take place.

Sawnee's base rate is a billing component that partially recovers the fixed costs incurred by the co-op to serve each of Sawnee's member-owners, regardless of their actual electricity usage. A base rate is utilized by electric utilities nationwide to help maintain the distribution system that delivers electricity to all electric meters, as well as the ongoing installation of operating and maintenance of poles, wire, transformers, and other items required to provide reliable electric service.

Shown in the table to the right are the base rate increases that are to be implemented effective April 5, 2021:

Rate Schedule Affected	Monthly Base Rate Increase
H-22 – Residential Single (1) and Three (3) Phase	\$2.00
TU-26 – Residential Time of Use	\$2.00
SC-22 – Small Commercial Three (3) Phase	\$4.00



Sawnee EMC's staff works every day to provide exceptional electric service, and as your local, not-for-profit electric cooperative, our primary goal is to minimize the effects of cost increases, while maintaining reliable electric service that members can count on. Even with these upcoming base rate changes, Sawnee still remains among the lowest of all of Georgia's electric providers.



Thank you for helping us rank Best in Residential Customer Satisfaction among Cooperatives, 2 out of 3 Years.

For J.D. Power 2020 award information, visit jdpower.com/awards



BENEFITS OF TREE TRIMMING

Clearing trees and overgrown vegetation is vital to provide safe, reliable power to our consumer-members.

We clear certain areas in our service territory, known as rights of way, to:

- Keep power lines clear of tree limbs;
- Restore power outages more quickly;
- Keep crews and members of our community safe; and
- Reduce unexpected costs for repairs

Sawnee's investment in vegetation management improves service reliability for you - our members!



Here's WATTS Cookin'

Beef Tips over Rice

Ingredients:

- | | |
|-----------------------------------|------------------------------|
| 1.5 lbs. stew beef | 1 can Cream of Mushroom soup |
| 1 lb. sliced portabella mushrooms | 1 can Cream of Onion soup |
| 1 large onion, diced | 1 can Cream of Celery soup |
| ½ bell pepper, diced | 2 Tbsp. Worcestershire sauce |
| 1 stalk of celery, diced | 2 Tbsp. sour cream |
| 1 leek, diced | 2 cups water |

Instructions:

In a large skillet, on medium heat, sear meat on both sides, but do not cook throughout. Place meat and all other ingredients in slow cooker. Cook on low for 5-6 hours or high 3-4 hours. Serve over rice or egg noodles.



👉 Thanks to Sabrina Sharp for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.