

# THE SAWNEE HIGHLINER

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## REPLACE AIR FILTERS REGULARLY for Efficient Heating and Cooling

Clogged air filters could add up to \$82 to your electric bill every year according to ENERGY STAR experts. Changing or cleaning your filter once a month saves money and extends the life of your home's heating, ventilation and air conditioning (HVAC) system.

### Filter Facts

Air filters protect HVAC systems and also collect loose dirt particles from the air. Leaving a dirty air filter in place decreases a home's air quality and reduces HVAC system airflow.

While removing a clogged filter altogether relieves pressure on the

system, the system can't perform well without one. Dust and grime accumulate on critical parts, like the evaporator coil, causing unnecessary wear and tear.

### Monthly Check-Up

Sawnee EMC's Energy Services staff suggests you check your air filter once a month and replace it at least every three months. It's critical to inspect and replace filters "before" seasons of heavy use like summer and winter. Keep

in mind, pets as well as remodeling projects add more air debris than normal and a quicker replacement cycle may be needed. When replacing the filter, make sure the arrow on the filter indicating the direction of the airflow points toward the blower motor.

Changing the air filter is quick, easy and can help to reduce your energy consumption. Questions? Contact a member of our Energy Services Department at 770-887-2363 or via email at [marketing@sawnee.com](mailto:marketing@sawnee.com).

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air filters could  
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### CONTACT US

#### Web Address & Email:

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### QUOTABLE QUOTE

**Sometimes the questions  
are complicated and the  
answers are simple. "**

**— Dr. Seuss**

*This institution is an equal opportunity  
provider and employer.*

# How Much Are You Paying For NATURAL GAS?

Sawnee EMC is excited about its marketing relationship with True Natural Gas. True Natural Gas is consistently one of Georgia's lowest cost natural gas providers. True offers you an opportunity to receive natural gas from a trusted source who also has Sawnee's recommendation.

To see how True Natural Gas stacks up to the other natural gas marketers in Georgia, visit the Public Service Commission's website at [www.psc.state.ga.us](http://www.psc.state.ga.us). There, you will see that True has been one of the top providers, with the lowest standard fixed rate, for the majority of the past 12 months. That is a record to be proud of!

Additionally, True Natural Gas rewards their loyal customers. As consumer investigator Dale Cardwell says, *"They're not interested in gimmicks or sign-up tricks. True Natural Gas is my #1 choice for natural gas in Georgia."* The True Rewards program, which offers incremental bill credits, is True's "thank you" to their loyal customers. The longer you stay with True, the more you save, and the savings are automatic.

Sign up today! Find out what it means to be True. Contact Sawnee EMC's Customer Call Center at 770-887-2363 or visit [www.truenaturalgas.com](http://www.truenaturalgas.com).



*Sawnee EMC is not a certified natural gas marketer in the state of Georgia, but actively promotes the natural gas services of True Natural Gas, the certified natural gas marketer, as a value-added service to its members.*



## "Highest in Customer Satisfaction Among Cooperatives"

—J.D. Power

For J.D. Power 2018 award information, visit [//jdpower.com/awards](http://jdpower.com/awards).

## Account Management AT YOUR FINGERTIPS

Don't forget that Sawnee EMC offers complete online management for your Sawnee EMC account through its SmartHub portal. Sawnee's member connect-ability puts the power of data in your hands with our app and web access. Below you will find a summary of the options available to make managing your Sawnee EMC account as convenient as possible.

### 24/7 Access

SmartHub gives you the ability to manage your Sawnee EMC account anytime, anywhere on a mobile device or on the web. You have the option to pay a bill, check energy usage, report service issues and contact Sawnee EMC. Ready to download the app? Simply search "Sawnee EMC" in the Apple App Store or on Google Play.

### Custom Notifications

With SmartHub, you can customize notifications that you would like to receive regarding your account. Receive an email and/or text message when your bill is available, payment confirmation, billing changes, planned power outages or when power is restored. These, and more, are available to you through SmartHub.

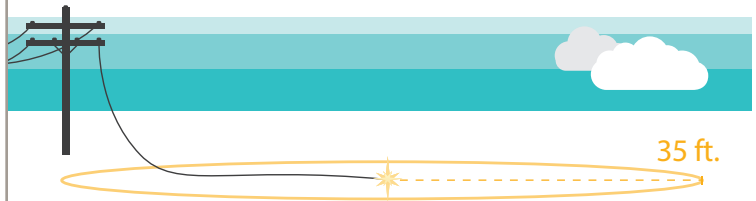
### Safe and Secure

SmartHub's bill payment and transaction environment is designed with the latest security features available, giving you the comfort of knowing any time you pay your bill, the transaction will be safe and sound.

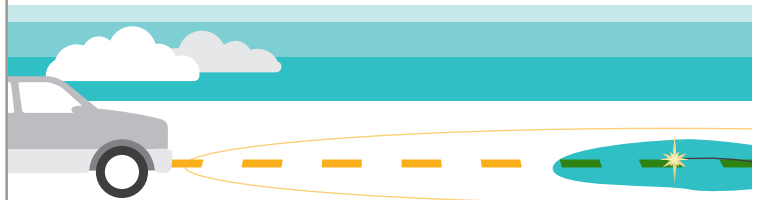
Questions? Contact our Customer Call Center at 770-887-2363, text 678-999-8124, start a chat at [sawnee.com](http://sawnee.com) or via the app.

# Downed and Dangerous

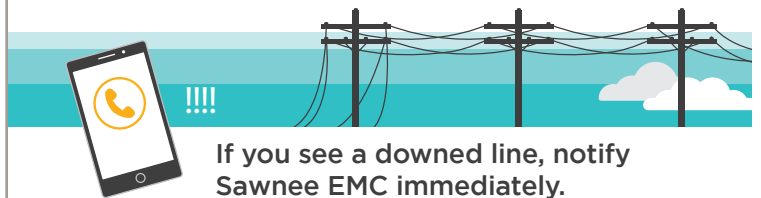
If you see a downed power line, always assume it is energized and dangerous. Avoid going near it or anything in contact with the power line.



Downed power lines can energize the ground up to 35 ft. away – so keep your distance.



Never drive over a downed line or through water that is touching the line.



Never try to move a downed power line, even if you think the line is deenergized or if you're using a non-conductive item.

*Source: ESFI.org*

If you have any questions about a downed power line or any aspect of your Sawnee EMC service, please contact our Customer Call Center at 770-887-2363.



# CAN YOU DIG IT?

## You Must Call **811** to Find Out



If you are planning to dig on your property, be sure to call 811 at least 48 hours in advance so that all underground utilities can be marked. Even if you are “almost positive” that there are no underground facilities in your area, it is always best to call. Remember, the service is FREE, and, in Georgia, it is the LAW!

Be safe, not sorry. Before you begin digging, please call 811 for your safety, preventing environmental damage, and preventing utility outages. A few examples of homeowner digging projects include landscaping, fence installation, planting trees, or anchoring supports for decks and swing sets.

**Always call 811 before you dig. Allow up to 48 hours for locating and marking of utilities. Respect and protect the marks and then excavate carefully.** For more information or to make a request online, visit [www.georgia811.com](http://www.georgia811.com).

## Here's WATTS Cookin'

### Family Chili Recipe

#### Ingredients:

2 lbs. lean ground beef  
1 medium sweet onion, chopped  
2 (15 oz.) cans diced tomatoes  
2 (15 oz.) cans dark red kidney beans

2 (15 oz.) cans tomato sauce  
4 tbsp. chili powder  
6 tbsp. brown sugar

#### Instructions:

Brown ground beef and onions together until onions are transparent. Drain if desired. Add the rest of the ingredients and bring to a boil. Lower heat and simmer 30-45 minutes. Note, this recipe gets better the next day and freezes well. When serving, top with cheese, chopped fresh onions, crackers etc. Great by itself or as a topping for baked potato, nachos or over rice.



👉 Thanks to George Hoffman for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to [marketing@sawnee.com](mailto:marketing@sawnee.com).