

THE SAWNEE HIGHLINER

Volume 43 • Issue 7

Switch and Save with True Natural Gas



Since 2007, Sawnee EMC has been telling its members about the superior natural gas service of True Natural Gas. Through this relationship, True Natural Gas has provided unmatched service to over 90,000 of Sawnee's members, at some of the lowest prices in history.

If you do not receive your natural gas from True, we strongly urge you to switch to True Natural Gas. You will enjoy honest, dependable service at a low rate – plus they are a Sawnee EMC trusted partner. That is an unbeatable combination.

Don't just take our word for it – you can review the current natural gas rates at the Georgia Public Service Commission's (PSC) website located at www.psc.state.ga.us.

There you will see that True Natural Gas offers some of the lowest natural gas rates in Georgia.

If you have been with your natural gas marketer for several years, and you have not shopped around... most likely you are paying a higher rate and spending too much. We encourage our members to try True Natural Gas and discover the True difference.

Contact Sawnee EMC's Customer Call Center at 770-887-2363, via email at customerservice@sawnee.com or "chat" with us at www.sawnee.com to learn about current rates and switching to True Natural Gas. If you are ready to make the switch online, please visit www.truenaturalgas.com.

Note: Sawnee EMC is not a certified natural gas marketer in the state of Georgia, but actively promotes the superior natural gas services of True Natural Gas as a value-added service to its members.

CONTACT US

Web Address & Email:

www.sawnee.com
customerservice@sawnee.com

Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:

543 Atlanta Highway
Cumming, GA 30040

Customer Call Center:

Mon. - Fri. 7:00 a.m. - 7:00 p.m.

Saturday - 8:00 a.m. - 5:00 p.m.

Phone: (770) 887-2363

Fax: (770) 234-6722

Text: (678) 999-8124

TDD: (770) 781-4271



QUOTABLE QUOTE

I always like to look on the optimistic side of life, but I am realistic enough to know that life is a complex matter."

— Walt Disney

This institution is an equal opportunity provider and employer.



We're Here to SERVE You

"We're here to serve you." We've all heard this phrase countless times. These words may sound generic, but to us – your local electric Cooperative – they mean everything.

Community Focused. Sawnee EMC was created to serve our community. Back in 1938, neighbors banded together and formed our co-op for the common good. In our case, it was the only way the community could bring electricity to the areas where there was none. In doing so, Sawnee EMC helped the community thrive.

That mission-focused heritage is the thread that is woven throughout our history.

Today, we are continuing to power the community. While our focus has remained steady on providing safe, reliable and affordable energy to our members, today's energy landscape and member expectations are far different than they were decades ago. That's why we're adapting, to keep pace with changing technology, evolving needs and new expectations.



Trusted Energy Partner Serving as your trusted energy partner means we want to help you save energy (and money) and provide advice and information on a broad range of energy related topics. For example, if you're looking for ways to save energy, check out sawnee.com for energy-saving tips and ideas to increase the energy efficiency of your home. Ready to dive a little deeper into your energy usage? Consider using our Home Energy



Analysis tools in SmartHub, our online account management portal. There you will find access to a wealth of personalized, detailed information you can use to help break down your energy usage. You may even want to sign up for an automatic, customized email alert about your projected bill amount

or a high energy alert. Understanding how your home uses energy can help determine the best ways to modify energy use and thereby keep more money in your wallet.

Resource for Emerging Technology.

If you're considering a rooftop solar installation, our energy advisors would be happy to give you a view of the "pros" and "cons". Investing in a solar system is a major decision, and it's important to fully understand the costs, responsibilities and potential energy savings. Unlike a solar company that has one objective—to sell their products and services—we will look at the entire energy picture and help you determine the best options for your home or business. We understand that homeowners must undertake their due diligence, and we're here to help you through that process.



In a similar vein, we recognize that many members are considering electric vehicle options. Sawnee EMC provides information about EVs, charging options and more to our members so you can make informed decisions about EVs. We can provide a candid assessment of charging require-

ments for all types of EVs. No matter what our members drive, we want to help you achieve energy savings.

So, the next time you hear Sawnee EMC use the phrase "we're here to serve you," we hope you know that we



mean it. Service is deeply ingrained into who we are. We continue to evolve with the times, and in return, we've found additional ways to serve you and provide more options for you to power your life.

We're here whenever you need us. Connect with us online, in person, through Sawnee EMC's app or our social media channels. However you choose to connect, please let us know how we can serve you better.



We are PREPARED for Summer Storms

Summer brings fun in the sun, but it can also bring occasional severe afternoon storms. In the event one of these storms causes a power outage, you can trust that Sawnee EMC is ready to respond.

The major cause of most power outages comes from damage to power lines due to wind, falling trees and lightning. We work year-round, to ensure power lines in our service territory stand a smaller risk of being damaged by these events.

Despite our best efforts, during major storms, damage can occur to our power lines and substations. When this happens, our first priority is to safely restore power to as many members as possible in the shortest amount of time. We start by mobilizing our line crews and other critical staff. The biggest problems are handled first, such as damage to transmission lines, which serve thousands of people. These problems must be corrected before we can focus on other areas where more localized damage may have occurred.

Sawnee EMC's line crews inspect substations to determine if the problem is there, or if there could be an issue down the line. Next, line crews check the lines that deliver power into neighborhoods and communities. Line crews repair the damaged lines, restoring power to more people. If you experience an outage at your home or business, chances are that your electric meter has already notified Sawnee EMC.

We will do our very best to avoid power outages, but sometimes Mother Nature has other plans. During these times you can rest assured that the staff of Sawnee EMC is doing everything possible to restore your electricity as safely, and quickly, as possible.

Did You Know...

You can always let us know about an outage at your location at sawnee.com, text to 678-999-8124 or by using our "free" app (available at sawnee.com).



**Sawnee EMC is #1 in Customer Satisfaction
with Residential Electric Service
among Cooperatives,
2 out of 3 Years!**

For J.D. Power 2022 award information, visit jdpower.com/awards





Insulating Your Attic: MORE is Better

Is there enough insulation in your attic? You will certainly improve your home's energy efficiency and comfort level by making sure.

With adequate insulation, your home's HVAC system will operate more efficiently. It will keep things cooler in the summer and warmer in the winter—and it will keep more money in your wallet. Older homes usually have less attic insulation than newer ones.

Before adding insulation to your attic, you will need to determine how much insulation you already have (how thick it is) and what kind it is. Next, you will need to

Remember,
Sawnee EMC offers a rebate of ½ of your cost, up to \$200, for upgrading your insulation to at least an R-49. Limitations do apply, so please be sure to visit our rebates and incentives page at www.sawnee.com to review all the details.

know the R-value—which indicates the insulation's resistance to heat. The higher the R-value, the greater the insulating effectiveness and efficiency.

Now you're ready to decide what kind of insulation to install: loose-fill or blanket-type insulation. Loose-fill insulation consists of small particles of fiber, foam, or other materials. Blanket insulation, the most common and widely available type of insulation, comes in layers, or batts. It also comes in rolls and is made from mineral wool, plastic fibers, or natural fibers. Loose-fill insulation is usually less expensive to install than batt insulation, and when installed properly, loose-fill insulation provides better coverage.

For other tips on how to save energy—and money—visit Sawnee's Energy Solutions Center at sawnee.com.

Here's WATTS Cookin' Gourmet Potatoes

Ingredients:

- 6 medium potatoes
- 2 cups shredded cheddar cheese
- ¼ cup butter
- 1½ cups sour cream
- ½ cup green onions
- 1 tsp. salt
- ¼ tsp. pepper
- 2 Tbs. butter

Instructions:

Cook in skins. Cool, peel and slice ¼ inch. In saucepan over low heat, combine cheese and butter and stir until almost melted. Blend in sour cream, chives and seasonings. Fold into potatoes and turn into greased casserole dish. Dot with butter and sprinkle with paprika. Bake uncovered in a 350° oven for 30 minutes or until heated through.



👉 Thanks to Edna Mize for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.