



THE SAWNEE HIGHLINER

Volume 44 • Issue 1

Payment Options with You in Mind

Sawnee EMC offers convenient payment options to meet every need. Each option is quick, easy, **free of charge** and most importantly, safe and secure. Whether it's electronic or conventional, Sawnee is sure to have an option that is right for you.

- **Download the App:** Search "Sawnee EMC" in the App Store or Google Play to download our App, which allows you to make payments and access information about your electric account.
- **Automatic Bank and Credit Card Draft:** Simply log into your SmartHub account, either online or in the App, to set up secure automatic draft options. Automatic drafts are made on the last possible day before the payment would be considered late.
- **Online Bill Pay:** Enjoy the convenience of paying your bill online with a debit card or credit card through SmartHub. Try it today at sawnee.com/account-access.
- **Pay by Phone:** Payments can be made by calling 770-887-2363 and following the prompts via the automated system.
- **Onsite Payments:** Sawnee EMC's headquarters location, in Cumming, accepts payments at the inside counter, drive-thru window, night deposit box or 24-hour self-serve kiosk. We also have convenient pay stations at select Western Union locations. Visit sawnee.com/bill-pay-options to learn more.

Questions? Contact our Customer Call Center...our friendly representatives are here to help. The Customer Call Center is open Monday – Friday from 7:00 am – 7:00 pm and Saturdays from 8:00 am – 5:00 pm.

Check Out the "Pay Now" Portal

Want to make your online payment without creating an online account? You can with Sawnee EMC's "Pay Now" payment portal. Visit sawnee.com/account-access and click the "Sawnee EMC Pay Now" button. The only items you will need is your account number and the last name of the member of record. Give it a try for your next payment.

CONTACT US

Web Address & Email:

www.sawnee.com
customerservice@sawnee.com

Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:

543 Atlanta Highway
 Cumming, GA 30040

Customer Call Center:

Mon. - Fri. 7:00 a.m. - 7:00 p.m.
 Saturday - 8:00 a.m. - 5:00 p.m.
 Phone: (770) 887-2363
 Fax: (770) 234-6722
 Text: (678) 999-8124
 TDD: (770) 781-4271



QUOTABLE QUOTE

Approach the New Year with resolve to find the opportunities hidden in each new day."

— Michael Josephson

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SAWNEE ELECTRIC MEMBERSHIP CORPORATION

UNITED STATES DEPARTMENT OF AGRICULTURE

RURAL ELECTRIFICATION ADMINISTRATION

APPENDIX A



STATEMENT OF NONDISCRIMINATION

This INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at <https://www.usda.gov/oascr/how-to-file-a-program-discrimination-complaint> and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov

USDA is an equal opportunity provider, employer, and lender.



Another holiday season has come and gone and most of us are now ready for a fresh start. Here's an idea... let's all make a New Year's resolution to be more energy efficient. To give you a head start, Sawnee has compiled a list of simple things you can do to make your home or business more energy efficient in 2024.

LIGHTING: This is perhaps the easiest way to conserve energy. It can be as simple as changing a commonly used light bulb.

- Upgrade to LED bulbs in lights that are used most often. They are more affordable than ever, are far more efficient than traditional incandescent bulbs, and last much longer.
- For outdoor lighting, use photocell units, which automatically turn on when it gets dark.
- Motion sensor lights are a great option. A combined motion sensor and photocell unit is the best of both worlds.

HEATING AND COOLING: Avoiding air leaks can go a long way in keeping your home comfortable, especially as we find ourselves in the coldest months of the year.

- Having proper insulation in the attic, crawl space and other areas can help significantly. Plus, Sawnee EMC offers a rebate for certain attic insulation upgrades.

- Windows are frequent culprits of pesky air leaks, so seal around them with caulk or weather stripping.
- Check, clean or change your HVAC filters once a month, or as needed.
- Close fireplace dampers when not in use. Unless dampers are closed in the winter, it's warm air that will do the escaping.

WATER HEATING: A hot shower or bath on a cold day is one of life's simple pleasures; but be sure you are using hot water only when necessary.

- Washing clothes in cold water using cold-water detergent is a great way to save energy.
- It's to your energy advantage to wash only full loads of dishes and clothes.
- When the time comes to replace your water heater, choose an ENERGY STAR qualified unit. This advice can also apply to many other appliances and electronics.

Keep in mind, this list is just the tip of the iceberg. Visit sawnee.com/energy for more tips and advice on ways to get the most out of energy. Happy New Year to you and yours!



Keeping the lights on is vital for local communities, the economy and our national security. Electric cooperatives, like Sawnee EMC, are national champions of reliability and they drive energy policies that promote reliability and affordability for everyone. At Sawnee EMC, We're More Than Electricity, We're Service.



Here's WATTS Cookin'

Cuban-style Pork and Sweet Potato Slow-cooker Stew

Ingredients:

1 pound sweet potatoes, peeled and cut into 1" pieces
1 pound lean pork loin, cut into 1" pieces
1 large garlic clove, minced

1 14.5 oz canned, diced tomatoes with green chiles
1/4 cup orange juice
2 medium green onions, chopped, green parts only

1 tsp ground cumin
1/2 tsp salt
1/4 tsp black pepper
1 1/2 Tbsp fresh lime juice
2 Tbsp chopped cilantro

Instructions:

This recipe makes 4 servings, but if you have a large slow-cooker, it can easily be doubled to feed a small crowd. Place potatoes, pork, tomatoes, garlic, OJ, green onions, salt, cumin, and pepper in slow cooker. Cover and cook on low setting for 7 hours (bump it up if you increase the servings). Stir in lime juice & cilantro; cover slow cooker and cook for 5 more minutes. This is delicious on its own, or you can serve it over black beans & rice.

👉 Thanks to Laura Rigney for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.