

THE SAWNEE HIGHLINER

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5 Easy Ways to Get ORGANIZED

Getting organized when it comes to your Sawnee EMC electric account is easier than ever. We have five ways to make managing your electric account stress free.

1 Say hello to paperless billing, and goodbye to envelopes and bill stubs. View and pay your bill online when you set up an account, via SmartHub, at sawnee.com. You can also sign up for text and/or email reminders when your bill is available, when payment is due, and when your payment is posted.

2 Forget the worry when it comes to making sure your bill is paid on time. Consider signing up for bank or credit card draft. This service is free, and your electric bill will be paid automatically every month on the last possible day before it is late.

3 Download the Sawnee EMC app. With a user-friendly format and free download, it's a great place to pay your bill, report an outage or streetlight

issue, monitor energy usage and more. Download it today at sawnee.com or search "Sawnee EMC" in the App Store or Google Play.

4 Set a goal to minimize your energy usage this year. We've made it easy for you to access and monitor your monthly, daily and hourly energy usage. Check it out today via your online SmartHub account or the Sawnee EMC app.

5 Sign up for Sawnee EMC's billing alerts. You can set an energy threshold and receive limited courtesy notifications as you progress through your billing period. In other words, we will give you a "heads up" as to how much electricity you have used prior to your next billing statement generating.

Questions? Please contact a member of our Customer Service Department at 770-887-2363, text 678-999-8124, chat at sawnee.com, or email customerservice@sawnee.com.

CONTACT US

Web Address & Email:

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customerservice@sawnee.com

Business Office Hours:

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Physical Address:

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Cumming, GA 30040

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Mon. - Fri. 7:00 a.m. - 9:00 p.m.

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QUOTABLE QUOTE

The moment you take responsibility for everything in your life, is the moment you can change anything in your life."

— Hal Elrod

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Here's to a Bright 2020!



Another holiday season has come and gone and many of us are now ready to start fresh in 2020. Here's an idea... let's all make a New Year's resolution to be more energy efficient. To give you a head start, we have compiled a list of simple tasks to make your home or business more energy efficient.

LIGHTING: This is perhaps the easiest task. Not much is simpler than changing a commonly used light bulb.

- Upgrade to LEDs. They come in many varieties and are more versatile than ever. They use about 70% less energy than traditional incandescent bulbs and last much longer.
- For outdoor lighting, use photocell units which automatically turn on when it gets dark. Motion sensor lighting is another great option. A combined motion sensor and photocell unit is the best of both worlds.

HEATING AND COOLING: Avoiding air leaks can go a long way in keeping your home at a comfortable temperature, especially during the months with most extreme temperatures.

- Having proper insulation in the attic, crawl space and other areas can help significantly. Plus, Sawnee EMC offers a rebate for most attic insulation upgrades.

- Windows are frequent culprits of pesky air leaks. Seal around them with caulk or weather stripping.
- Check, clean or change your HVAC air filters once a month, or as needed.
- Close fireplace dampers when not in use. Unless dampers are closed in the winter, it's warm air that will do the escaping.

WATER HEATING: A hot shower or bath on a cold day is one of life's simple pleasures; but be sure you are using hot water wisely.

- It's to your energy advantage to wash only full loads of dishes and clothes.
- Washing clothes in cold water using cold-water detergent is a great way to save.
- When the time comes to replace your water heater, choose an ENERGY STAR unit. This advice also applies to a wide range of other appliances and electronic devices.

Visit our Energy Solutions Center at sawnee.com for more tips and advice on ways to get the most out of energy. Happy New Year to you and yours!

Sometimes Power Restoration is Not a Simple “Flip of the Switch”

During a widespread power outage, Sawnee EMC's staff begin with repairs which will restore power quickest to the most members. This means that line crews usually try to restore power at substations, and main circuit feeders, before working on specific issues that will only restore service to an individual meter.

There are several line devices, such as breakers and switches, throughout the distribution system that are designed to work together. When a single distribution line has an interruption, that breaker prevents the entire feeder from going “out.” For example, if a tree is on a main line from the substation, which trips the breaker on that line, all of the homes and businesses “downstream” from the breaker will be out of power.

Working a widespread outage caused by weather is an intensive process. While no one likes an outage, they do still occur... but when they do, you can rest assured that Sawnee EMC's staff will be working around the clock until each and every member has power restored. For more information about power restoration, visit sawnee.com/storm.

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Things to Remember

Below are a few steps that usually occur when Sawnee is working to restore service in the event of a major outage, such as an ice storm:

STEP 1: Transmission lines, which feed our substations, rarely go out but severe weather involving downed trees can damage them. A high voltage transmission line may serve multiple substations and thousands of members, so it would be a top priority.

STEP 2: Local substations are monitored at all times, and we automatically know when they experience an issue. If the problem can be corrected at the substation, and there is no damage outside the substation, power can usually be restored to members rather quickly.

STEP 3: Next, main distribution lines are checked for damage. When power is restored to main feeders, all members served off of the line could have power restored as long as there are no problems down the line.

STEP 4: Main distribution lines carry power to subdivisions, side streets and other remote locations. Our line crews must travel to these individual locations “one by one” to repair the remaining outages... sometimes working for hours and only restoring service to a few members. This is usually the last portion of working a major outage, and takes the longest amount of time.



SAWNEE ELECTRIC MEMBERSHIP CORPORATION
UNITED STATES DEPARTMENT OF AGRICULTURE
RURAL ELECTRIFICATION ADMINISTRATION
APPENDIX A

STATEMENT OF NONDISCRIMINATION

THIS INSTITUTION IS AN EQUAL OPPORTUNITY PROVIDER AND EMPLOYER

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To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov

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Here's WATTS Cookin'

5 Can Soup

Ingredients:

1 (14 oz.) can diced tomatoes

1 (15 oz.) can whole corn

1 (15 oz.) can ready to serve
minestrone soup*

1 (15 oz.) can mixed vegetables

1 (15 oz.) can black beans, drained
and rinsed

1 tbsp. salsa, optional

Instructions:

Mix all ingredients together in a pot and heat on medium until warm. Add cheese and sour cream to taste.

*You can also use a different soup, if desired. Progresso chicken and rice works well, too.



👉 Thanks to Khara Tidd for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.