



THE SAWNEE HIGHLINER

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Let the Giving Season Last All Year Long

It only costs the average Sawnee member about 50 cents per month, yet the small change collected by the Sawnee Foundation's Operation Round-Up Program has made it possible for it to put over \$2 million worth of charitable contributions back into our communities over the last decade.

With the month of December upon us, people are busy with holiday parties and activities. It is the time of year when we feel thankfulness in the air and want to reach out to others in your community who may need a little extra help.

This is where the Sawnee Foundation's Operation Round-Up comes in... not just in December, but all year long. By rounding up your Sawnee EMC electric bill to the next highest dollar each month, you can help a local charity stock their food pantry, provide prescription medicine for the elderly, or even help purchase much needed items for foster children in your area, all projects the Sawnee Foundation has undertaken this year.

Please take the time to sign up for Operation Round Up by making a one-time donation on your December electric bill or you may consider signing up on a recurring monthly basis. You can go online to www.sawnee.com/oru to sign up or simply complete the Operation Round Up card that is included in this month's bill and return with your next payment. Please know that 100% of the money that is donated will go directly to the people who need it most, right here locally.

Thank you for your consideration of this worthy program and for being a member of Sawnee EMC.

Happy Holidays and blessings to you and yours!



CONTACT US

Web Address & Email:

www.sawnee.com

customerservice@sawnee.com

Business Office Hours:

Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address:

543 Atlanta Highway
Cumming, GA 30040

Postal Address:

P.O. Box 266
Cumming, GA 30028

Customer Call Center:

Mon. - Fri. 7:00 a.m. - 9:00 p.m.

Sat. 8:00 a.m. - 5:00 p.m.

Phone: (770) 887-2363

Fax: (678) 947-3368

Text (678) 999-8124

TDD: (770) 781-4271

Toll Free: (800) 635-9131



QUOTABLE QUOTE

If you tell the truth, you don't have to remember anything."

~ Mark Twain

This institution is an equal opportunity provider and employer.

Sawnee EMC Offers Customer Service via TEXT MESSAGING

Text us at 678-999-8124

We are proud to offer a new, cutting-edge service that allows Sawnee members to seamlessly engage, via text message, with our Customer Service Representatives.

This new offering complements Sawnee's existing customer service communication channels such as our mobile app, online chat, email, and the account management portal known as "SmartHub". With text messaging, Sawnee members now have more tools than ever to quickly and easily communicate with the staff of Sawnee and address their electric service needs.

Members may now use their phone or tablet to text message Sawnee's Call Center and obtain account information such as a billing due date, account balance, or report an outage, as well as many other actions. You can text us at 678-999-8124.

Sawnee is committed to providing safe and secure interactions on all communication platforms, and as such, members are encouraged to have their account number, service address, or other means of verifying information available before beginning a text session.

"This new Customer Service feature is just another opportunity for our staff to meet the ever changing needs of our members; especially those who prefer to text instead of speaking with us on the phone," states Blake House, Vice President of Member Services.

Sawnee EMC members will be able to communicate with Sawnee via text during normal and extended operating hours of our Call Center, which are shown under the "Contact Us" section at www.sawnee.com. Please keep in mind if text messaging is utilized, standard messaging rates as per your phone or data provider will apply.

Questions? Contact our Call Center at 770-887-2363, customerservice@sawnee.com or better yet... text us at 678-999-8124.



UNWRAP WINTER ENERGY SAVINGS

The holidays are upon us! It's that special time of year when we spend a great deal of time with friends and family, either in the kitchen or out and about shopping for the perfect gift. As you find yourself wrapped up in the holiday excitement, Sawnee EMC would like to remind you of a few ways to be energy efficient during this busy time of year.

COOKING EFFICIENTLY

- **Be kind to your oven.** Every time you open the oven door to check on that holiday dish, the temperature inside is reduced by as much as 25 degrees. This forces the oven to use more energy in order to get back to its cooking temperature. Try keeping the door closed as much as possible.

If you're using a ceramic or glass dish, you can typically set your oven 25 degrees lower than stated on the recipe, since they hold more heat than metal pans.

- **Utilize small appliances.** During the holidays, the main appliances used are the oven and stovetop. Try using your slow cooker, microwave, toaster oven or warming plate when possible. This will result in substantial energy savings.

HOME EFFICIENCY

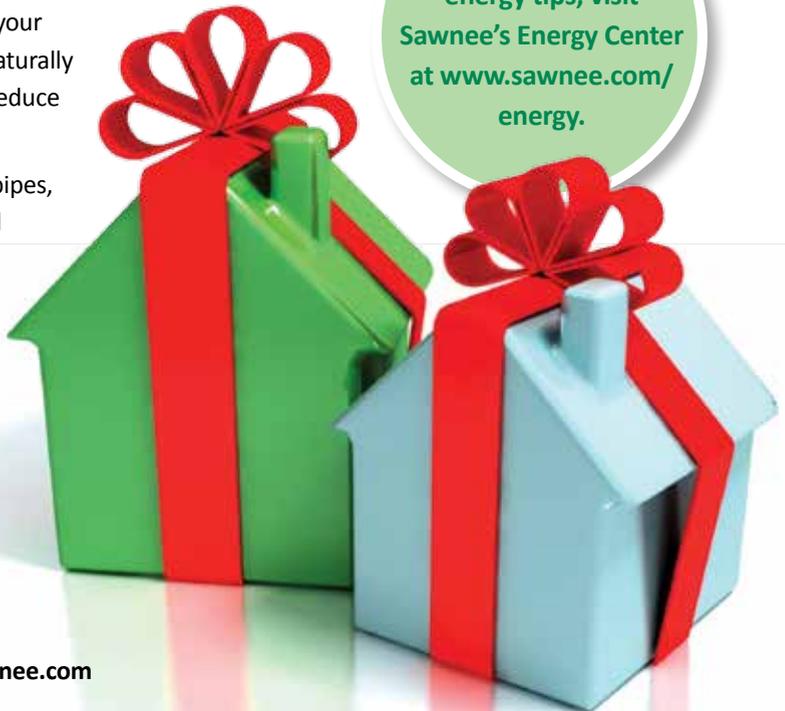
- **Take advantage of heat from the sun.** Open your curtains during the day to allow sunlight to naturally heat your home, and close them at night to reduce the chill from cold windows.
- **Find and seal all air leaks.** Check areas near pipes, gaps around chimneys, cracks near doors and windows and any unfinished places.

EFFICIENT SHOPPING

- **Purchase LED holiday lights.** A string of traditional lights uses 36 watts of power and a string of LED lights uses only 5 watts. They can even last up to 10 times longer, too!
- **Ask for Energy Star-rated TVs and appliances.** This will save you a lot of power use because the standby-mode is lower and the device will use less energy overall.

Call 770-887-2363 or email at marketing@sawnee.com if you have any questions.

For more energy tips, visit Sawnee's Energy Center at www.sawnee.com/energy.



Keep it Safe this Holiday Season

As you decorate for the holidays, please remember these important electrical safety tips:

- Carefully follow the instructions concerning the safe installation and maintenance of all decorative electrical products.
- Use lights and other electrical decorations that are certified by an independent testing laboratory such as Underwriters Laboratories or “UL”.
- When decorating outdoors, only use lights that are approved for outdoor use.
- Consider LED decorations, which create much less heat and use less energy.
- Carefully inspect each decoration before plugging it into an electrical outlet. Frayed or cracked wires, as well as loose connections, may cause personal injury or property damage.
- Always replace any damaged items – it is not worth the risk to use them.
- Never nail or staple light strings or extension cords to exterior surfaces.
- Do not overload extension cords – they can overheat and fail.
- Keep all outdoor extension cords and light strings away from standing water.
- Do not allow children or pets to play with electrical decorations.
- Turn off all electrical decorations before leaving home or going to bed and be sure to use a timer to control your energy cost.



Have fun
and enjoy this
holiday season...
just remember
to be safe!

Here's WATTS Cookin'



Watergate Salad

Ingredients:

- 1 can (20 oz.) crushed pineapple, undrained*
- 1 pkg. (3.4 oz.) pistachio flavor Jell-O instant pudding*
- 1 cup miniature marshmallows*
- ½ cup chopped pecans*
- 1 ½ cup Cool Whip, thawed*

Instructions:

Combine pineapple, pudding, marshmallows and pecans in large bowl. Stir in Cool Whip. Refrigerate one (1) hour before serving.

👉 Thanks to Nina Altman for the recipe! Do you have a recipe to share with us? If we print it, we'll credit your account \$5.00. Send your favorite recipe to marketing@sawnee.com.