

Lineworkers Light Up Our Lives

This time each year, electric cooperatives across the nation take the time to thank the lineworkers who dedicate their lives to keeping the lights on in communities across the country.

At Sawnee EMC, we depend on our entire staff to keep the co-op running smoothly for our members, but on April 13th, we pause to honor our linemen.

These individuals often find themselves in challenging situations, so our lives may be a little bit brighter. The approximate 120 linemen who work for Sawnee EMC have more than 1,181 years of combined experience.

No matter the time — day or night, weekday or weekend — if the lights go out, so do they.

Perhaps you have seen them raising their bucket trucks in howling winds and torrential rains, or in freezing and icy conditions. They often work around the clock on high-voltage power lines until electricity is restored to every member.

We hope you will join us in thanking the many lineworkers, both locally and around the nation, that light up our lives. Remember, your power works because they do! Use #ThankALineman on social media to show your support.

CONTACT US

Web Address & Email: www.sawnee.com customerservice@sawnee.com

Business Office Hours: Mon. - Fri. 8:00 a.m. - 5:00 p.m.

Physical Address: 543 Atlanta Highway Cumming, GA 30040

Customer Call Center: Mon. - Fri. 7:00 a.m. - 9:00 p.m. Sat. 8:00 a.m. - 5:00 p.m. Phone: (770) 887-2363 Fax: (678) 947-3368 Text: (678) 999-8124 TDD: (770) 781-4271











QUOTABLE QUOTE

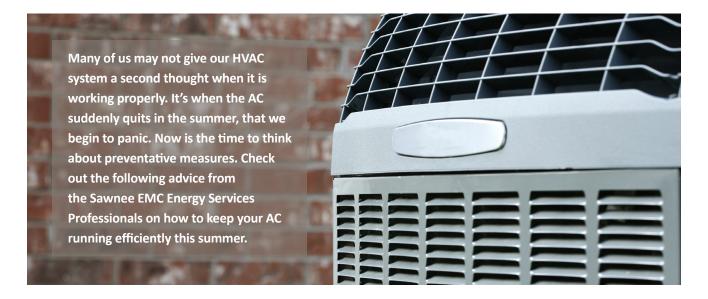
I failed my way to success."

— Thomas Edison

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Give Your AC Some TLC



REMEMBER TO CHANGE OR CLEAN YOUR FILTER

Check your air filters! We see this issue repeatedly, but you can solve a great many problems by regularly changing or cleaning your filters. If you aren't on an air filter changing schedule, it's a great habit to start.

DON'T TURN THE THERMOSTAT DOWN WHEN YOU'RE HOT

You come in from being outside in the Georgia heat, and you're desperate to cool down. You crank the thermostat down to 65 degrees, thinking that will cool down your home more quickly. It won't. Turning your thermostat to a very low setting will only make the unit work harder. We recommend a summer temperature setting of 78 degrees... turn that thermostat back up!

SEAL UP GAPS AND CRACKS AND CLOSE THE DOOR

Of course, leaving a door or window open will result in excessive energy use, but the real concerns are things that cause constant air leaks into your home. Things like gaps in doors, floors, and windows as well as insufficient insulation can add up to higher energy usage. Add weather stripping and address poor insulation. We offer an insulation rebate to help. Learn more at sawnee.com/rebates. Certain restrictions apply.

QUESTIONS? Contact our Energy Services Department at 770-887-2363 or via email at marketing@sawnee.com

YOU MIGHT BE BLOCKING YOUR VENTS WITH FURNITURE

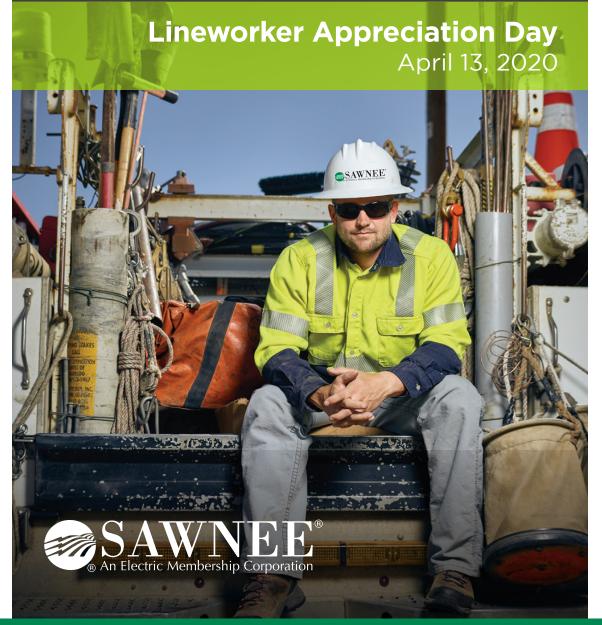
Keep all vents clear of obstructions. You want an even distribution of air throughout your home, even if you must rearrange your furniture. Do not close off vents in unused rooms. Sometimes closing vents can make your AC less efficient and your electric bill more expensive.

TURN UP YOUR THERMOSTAT WHEN YOU LEAVE YOUR HOUSE

This is the #1 way to reduce energy costs, and wear and tear on your system during the summer. Smart thermostats make this easy, but not everyone has one. Consider putting a reminder somewhere in your home where you will see it every day, to turn down your thermostat <u>before</u> leaving for long periods of time.

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Committed to the job. Committed to safety. Committed to you, our members.



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Updating Your
Information is Easy!

Go to sawnee.com

Login to your Sawnee SmartHub Account

Click on "My Profile" and then "My Information"

Click "Update My Contact Information"

STAY IN THE KNOW...

At Sawnee
EMC, we are
constantly
striving to
improve our
operational
efficiency so we can
provide world class service

for our members (like you!).

We rely on data for nearly every aspect of our operations, which is why we need your help. By making sure we have your most accurate and complete contact information, we can continue to provide the high level of service that you expect. Accurate contact information enables us to improve customer service and enhance communications for reporting and repairing outages. It also allows coop members to receive information about important programs, events and activities.

Sawnee still has tens of thousands of "home phone" numbers in our system, even though many people no

longer have a land line. Please let us know, and we can remove the number from our records and replace it with a correct mobile number.

Up-to-date contact information can speed up the power restoration process. For example, the phone number you provide is linked to your service address in our outage management system. This means when you call to report an outage, our system recognizes your phone number and matches it with your account location. Accurate information helps our outage management system predict the location and possible cause of an outage, making it easier for our crews to correct the problem.

Please take a moment to confirm or update your contact information by logging into your Sawnee SmartHub account, contacting our Customer Call Center at 770-887-2363, texting 678-999-8124, or email **customerservice@sawnee.com**. By doing so, you will be helping us improve service and efficiency so we can better serve you and all members of Sawnee EMC.

Here's WATTS Cookin' Easy Bean Dip

Ingredients:

8 oz pkg. cream cheese 1 (14-16 oz.) can refried beans

1 cup sour cream

3 green onions, chopped

10 drops Tabasco sauce 3 tbsp. taco seasoning ½ cup cheddar cheese, grated



Heat cream cheese and beans together in microwave for 1-2 minutes until it combines thoroughly. Add sour cream, green onions, taco seasoning and Tabasco sauce. Pour mixture in an oven safe dish and bake for 30 minutes in a 350 degree oven. Let cool for about 20 minutes and sprinkle cheese on top.



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